

Home-Users

- Standard hourly rate is \$65. minimum of one hour
- Services rendered under 30 minutes after the first hour is billed at \$32.50
- Billing time starts when we arrive at your location.
- Phone support exceeding 15 minutes will be billed at standard rate.
- Locations exceeding 50 miles from our location will incur a \$20 for every 50 miles increment.

Small/medium size business

- Standard hourly rate is \$85. minimum of one hour
- Services rendered under 30 minutes after the first hour is billed at \$42.50
- Billing time starts when we arrive at your location.
- Remote support will be billed at standard rate.
- Depending on your needs, equipment and size we offer weekly visits and remote monitoring to maintain your business with a flat monthly rate. Please call for rates.

24 hours response time
2 hours emergency response time
Online and remote support

We also offer monthly flat rate programs and maintenance plans. Plans are tailored to meet your particular needs, and pricing is reached after an on-site assessment. Please call for more information.